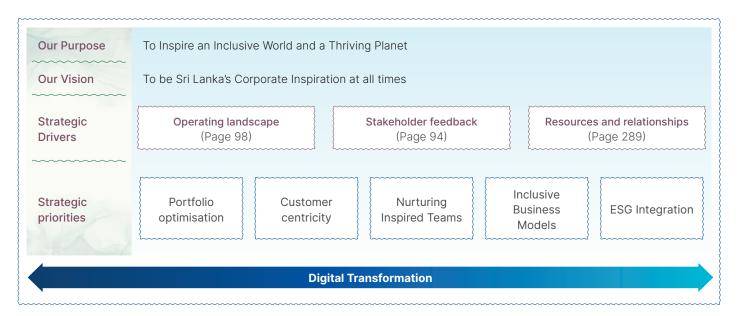
Purpose-driven Strategy

The Group's overarching strategic aspirations are purpose-driven and centered around the 5 pillars as demonstrated below. While Sectors adopt unique strategies which reflect the risks, opportunities, and core competencies of each business the Board sets the overall strategic direction. The strategic pillars are formulated by the Strategic Business Development Unit (SBDU) at Hayleys PLC and cascaded to each Sector under the leadership of the Group Management Committee. Given the Group's recent thrust towards leveraging automation and technology, Digital Transformation is now recognised as a cross-cutting enabler, that drives the effective execution of all five pillars.



GOVERNANCE AND REMUNERATION PRACTICES SUPPORTING STRATEGY

Multiple layers of performance review from sector-level Executive Committees to the Group Management Committee, Board Committees and the Board ensure a high level of monitoring on delivery of strategy. The GMC meets weekly and additional meetings may be called at short notice whenever the need arises. Monthly and quarterly performance is monitored against defined targets, with active debate encouraging the exploration of new ideas and diverse perspectives. The remuneration of GMC members and Sector heads are linked to relevant strategies and KPIs, which are cascaded across relevant functions thereby driving goal congruence across the organisation.

The Group's decisions on allocating resources in driving its strategic aspirations - which includes funding, expertise, people and natural resources is determined through the guidelines set out below

Resource allocation framework

Alignment to Purpose & Vision

We invest in opportunities that pave way to fulfil our aspirations of being a force for good in the broader economic, social and environmental context

Capabilities and competencies

Adequacy of current capabilities and competencies

Financial targets

The weighted average cost of capital adjusted to the risk premium attached to the relevant sector and business

Risks and vulnerabilities

Existing and emerging risks that are shaping the operating landscape

Purpose-driven Strategy

STRATEGY EXECUTION IN PROGRESS

Strategic pillar	BUILDING RESILIENCE THROUGH PORTFOLIO OPTIMISATION Building a resilient business portfolio which is centered on diversifying businesses, geographical footprint, customer segments and revenue streams	2 CUSTOMER CENTRICITY Innovative, cost-effective and sustainable solutions with excellent customer care to enhance the customer experience
How we measure progress	Revenue growth: Demonstrates the success of the Group's expansion strategy and effectiveness of how products and services are catering to demand. EBIT growth: Measures the Company's core profitability and the extent to which Revenue growth is translated to profitability	New products launched and in pipeline: Demonstrates responsiveness to market trends and ability to create new revenue streams Customer satisfaction rates: Different platforms/ tools used across the Sectors to measure customer satisfaction
	PORTFOLIO OPTIMISAITON 100 80 60 40 20 0 -20 -40 2023 2024 2025 Revenue growth EBIT growth	2023 2024 2025 0 100 200 300 400 500 600 700 800 New products developed Products in pipeline
Link to remuneration	Profit growth is used as a metric to assess Sector and Business level performance, which in turn is an input to determining performance-based remuneration	Customer satisfaction rates are a KPI for front-facing teams across verticals
Interlinkages - Key risks & opportunities	Risks Geopolitical risk Economic risk Subdued demand Increased raw material prices Opportunities Regional expansion Acquisitions and diversification	Risks Increased competition Reputational risk Credit risk Opportunities Customers' sustainability requirements
Interlinkages- Capitals	Financial Manufactured Intellectual Capital Capital	Social & Relationship Intellectual Capital Capital
Further information	Sector reviews/ Way forward	Sector reviews, Intellectual Capital, S&R Capital, Way forward

